



DEPARTMENT of CHILDREN and FAMILIES

Making a Difference for Children, Families and Communities



Vannessa L. Dorantes
Commissioner

Ned Lamont
Governor

TO: DCF CORE, Therapeutic Foster Care, and Family and Community Ties Foster Parents (Private Homes), CAFAF and Group Home staff

FROM: Treena Mazzotta, Program Director, Office of Administrative Case Review

DATE: 4/18/19

SUBJECT: Program Improvement Plan Case Reviews

In response to the Children and Families Services Review (CFSR) final report that was issued by the Federal Children's Bureau in 2017, the Department has developed Connecticut's Program Improvement Plan (PIP) in order to further enhance practice.

On April 1, 2019, the Department began ongoing PIP case reviews in order to measure our progress as related to outcomes for children and families in the areas of safety, permanency and well-being (see attached Fact Sheet). Cases to be reviewed include in-home family cases, children in placement and voluntary cases. At the time of the review, cases may be open or closed.

The case review process includes interviews with parents, foster parents, adoptive parents, children and youth as well as service providers and CPS and FASU staff as necessary. As cases are selected for review, foster parents and service providers may be contacted in order to schedule an interview (by phone or in-person) so that their feedback about the agency's work can be obtained as part of the evaluation process. **Foster parents and providers are strongly encouraged to participate.**

Review teams have timeframes by which case reviews must be completed so it is important that requests for interviews are responded to timely. Interviews are very brief, often less than 30 minutes, and the reviewers will make every attempt to be flexible with scheduling.

Thank you in advance for your support and participation!

Any questions related to the foster parent interviews can be directed to Lori Franceschini, Program Supervisor, at lori.franceschini@ct.gov or 860-550-6380.